

**Subject Name: COMMUNICATION SKILLS(BP105T)**

**Time:1:00Hr**

**M.M-50**

**NOTE-Attempt all questions**

**Section – A**

**[2X3=06]**

**Q1.what is communication?**

**Q2. Define active listening.**

**Q3.What is communication style?**

**Section - B**

**[3X10=30]**

**Q1. Explain video conferencing mobile phone and advantages, disadvantages.**

**Q2. What is verbal communication? Explain about non verbal communication.**

**Q3. What is effective communication? Explain about communication barriers.**

**Section – C**

**[2X7=14]**

**Q1. Explain about communication steps by steps process.**

**OR**

**Explain about listening barriers. How to overcome these barriers.**

**Q2. Explain in detail guideline for effective listening**